The YWH ERUC-CV program has been designed to provide emergency financial and housing assistance to high-risk families and individuals in Montgomery County who are at risk of eviction and/or homelessness as a direct result of COVID-19. ACLAMO is one of four nonprofits in Montgomery County that was chosen to participate in this program. This infographic serves as a step-by-step guide to assist clients in the application process.

**Accessing Our Services**

1. Via ACLAMO’s web page under the Housing/Vivienda Assistance tab: www.aclamo.org
2. Via our email: HousingProgram@aclamo.org
3. Phone line should only be used for clients who do not have access to the internet
   - For Norristown residents: (610) 277-2570
   - For Pottstown residents: (610) 970-2134
   - Please call Tuesday-Thursday from 10-2

**Process**

**Step 1:**
Client fills out Self-Certification Verbal Form (Offered in English and Spanish)

**Step 2:**
The form will be automatically sent to HousingProgram@aclamo.org so the client can be assigned to a Housing Counselor/Case Manager. The application will be forwarded to the Housing Counselor/Case Manager.

**Step 3:**
The Housing Counselor/Case Manager will follow up with the applicant using the Eligibility Requirements Form to obtain the rest of the required documents.

**Step 4:**
The Housing Counselor/Case Manager will present the case. The case can be approved or declined. If approved by administration, the check will be processed and sent to the landlord or public utility service.